

P.O. BOX 487 • ADA, MICHIGAN 49301-0487 • PHONE: (616) 987-PAGE (7243) • FAX: (616) 897-3179

February 21, 2014

## STATEMENT

EXPLAINING HOW THE COMPANY'S PROCEDURES ENSURE THAT THE COMPANY IS IN COMPLIANCE WITH THE REQUIREMENTS SET FORTH IN SECTION 64.2001 ET SEQ. OF THE COMMISSION'S RULES

Alger Communications, Inc. ("Carrier") has established operating procedures that ensure compliance with the Federal Communications Commission ("Commission") regulations regarding the protection of Consumer Proprietary Network Information ("CPNI").

Carrier has designated a CPNI Compliance officer (the president) to oversee CPNI training and implementation.

Carrier does not sell, rent or otherwise disclose customers CPNI to other entities.

Carrier does not use any customer CPNI in any marketing activities.

Employees do not share CPNI without proper authorization from the president. Only those employees who have been granted access by the president may view CPNI. The company keeps all CPNI data on a computer that is not accessible by any outside means including the Internet, telephone or other electronic device. The CPNI data base is password protected. Any CPNI will only be revealed to third parties or an outside agency such as law enforcement, or a court of law, when accompanied by a subpoena or valid court order and acknowledgment by the president. If CPNI is requested by an outside person or agency or unauthorized access to CPNI is discovered, all company employees are trained to immediately report their findings to the president who will immediately contact the appropriate enforcement agency as necessary.

The Company takes reasonable measures to discover and protect against any attempt to gain unauthorized access to CPNI. The Company will only disclose CPNI to the customer of record appearing in person and presenting a valid photo ID matching the customers account information, law enforcement or a court of law, when accompanied by a subpoena or valid court order, and acknowledgment by the president.

Carrier maintains a record of any and all instances where CPNI was disclosed or provided to third parties such as law enforcement or a court of law for a period of at least one year.

The record includes a description of each request and the specific CPNI that was disclosed

Carrier continually educates and trains its employees regarding the appropriate use of CPNI. Carrier has established disciplinary procedures should an employee violate the CPNI procedures established by Carrier.

Carrier has also established procedures for the annual training of its personnel with access to customer CPNI. Employees have been trained as to when they are and are not authorized to use CPNI. Failure of a Carrier employee to follow Company CPNI guidelines and procedures is grounds for disciplinary action up to and including termination of employment.

Signed

Dean Alger, President